

# Who Ya Gonna Call or E-mail?

**Contract Carpet Corporation**  
At Your Service Since 1967

Frequently Asked Questions	CCC Contact Person	Department or Title	Main Number	Extension	E-Mail	
<b>Need To Place An Order?</b> <b>Have a Question About an Order?</b> <b>Have A General Question or Issue with an Order you placed? (Including Scheduling or Job Status)</b>	Order Center	Order Center	800-827-4591		<a href="mailto:orders@contractcarpetcorp.com">orders@contractcarpetcorp.com</a> or get your very own account access at <a href="http://www.contractcarpetcorp.com">www.contractcarpetcorp.com</a>	
	Emily Sanchez	Order Center	800-827-4591	3286	<a href="mailto:esanchez@contractcarpetcorp.com">esanchez@contractcarpetcorp.com</a>	
<b>Need Common Area Flooring? (Including Common Area Measure Requests and Estimates)</b>	Sonia Mendoza	Common Area Flooring Specialist	714-493-9733	Mobile	<a href="mailto:smendoza@contractcarpetcorp.com">smendoza@contractcarpetcorp.com</a>	
<b>Need Estimates, Pricing, New Measures or Floor Plans, New Account Set-Up?</b> <b>Want to know about different products and sales?</b>	Lynne Sweeton Zelma Guerrero	Sales Support	714-888-3295 714-888-3267	3295 3267	<a href="mailto:lsweeton@contractcarpetcorp.com">lsweeton@contractcarpetcorp.com</a> <a href="mailto:zguerrero@contractcarpetcorp.com">zguerrero@contractcarpetcorp.com</a>	
	America Orozco	Sales Support Coordinator	714-888-3296	3296	<a href="mailto:arozco@contractcarpetcorp.com">arozco@contractcarpetcorp.com</a>	
	Mark Lacey	No. California / Los Angeles / Ventura - Sales	949-247-4876	Mobile	<a href="mailto:mlacey@contractcarpetcorp.com">mlacey@contractcarpetcorp.com</a>	
	Adrienne Newland	Greater Inland Empire / Orange County - Sales	951-230-3563	Mobile	<a href="mailto:anewland@contractcarpetcorp.com">anewland@contractcarpetcorp.com</a>	
	Mori Phen-Tea	Orange County / San Diego - Sales	714-853-2240	Mobile	<a href="mailto:mphen-tea@contractcarpetcorp.com">mphen-tea@contractcarpetcorp.com</a>	
	Shannon Miller	Northern & Central California - Sales	916-759-8219	Mobile	<a href="mailto:smiller@contractcarpetcorp.com">smiller@contractcarpetcorp.com</a>	
	Jennifer Griffith	West Sacramento California - Sales	916-336-4221	Mobile	<a href="mailto:jgriffith@contractcarpetcorp.com">jgriffith@contractcarpetcorp.com</a>	
	<b>Have an Installation Issue?</b>	Jim Auman	Orange Operations / Quality Assurance	714-936-4012	Mobile	<a href="mailto:jauman@contractcarpetcorp.com">jauman@contractcarpetcorp.com</a>
		David Hernandez	Orange Assistant Operations / Quality Assurance	714-853-4851	Mobile	<a href="mailto:dhernandez@contractcarpetcorp.com">dhernandez@contractcarpetcorp.com</a>
Kevin Wigboldy		Los Angeles Operations / Quality Assurance	818-838-5484	Mobile	<a href="mailto:kwigboldy@contractcarpetcorp.com">kwigboldy@contractcarpetcorp.com</a>	
Rafael Miranda		Los Angeles Assistant Operations / Quality Assurance	818-581-9181	Mobile	<a href="mailto:rmiranda@contractcarpetcorp.com">rmiranda@contractcarpetcorp.com</a>	
Don Burnham		San Diego Operations / Quality Assurance	714-853-2832	Mobile	<a href="mailto:dburnham@contractcarpetcorp.com">dburnham@contractcarpetcorp.com</a>	
Mike Bravo		San Diego Assistant Operations / Quality Assurance	858-289-1430	Mobile	<a href="mailto:mbravo@contractcarpetcorp.com">mbravo@contractcarpetcorp.com</a>	
Carlos Mendoza		Riverside Operations / Quality Assurance	714-398-1940	Mobile	<a href="mailto:cmendoza@contractcarpetcorp.com">cmendoza@contractcarpetcorp.com</a>	
Jose Alba		No. California Operations / Quality Assurance	925-421-7670	Mobile	<a href="mailto:jalba@contractcarpetcorp.com">jalba@contractcarpetcorp.com</a>	
Jose Martinez		No. California Assistant Operations / Quality Assurance	510-421-0509	Mobile	<a href="mailto:jmartinez@contractcarpetcorp.com">jmartinez@contractcarpetcorp.com</a>	
Ralph Valdez		Central California Operations / Quality Assurance	916-879-1382	Mobile	<a href="mailto:rvaldez@contractcarpetcorp.com">rvaldez@contractcarpetcorp.com</a>	
<b>Have an OPS Technical Question?</b>	Phat Thai	OPS Support / Billing	714-888-3291	3291	<a href="mailto:pthai@contractcarpetcorp.com">pthai@contractcarpetcorp.com</a>	
<b>New Construction Questions?</b>	Heather Petoscia	New Construction	714-888-3292	3292	<a href="mailto:hpetoscia@contractcarpetcorp.com">hpetoscia@contractcarpetcorp.com</a>	
<b>Have a Question About An Invoice or need a copy of an Invoice ?</b>	Cheryl Hain	Accounts Receivable / Collections	714-888-3288	3288	<a href="mailto:chain@contractcarpetcorp.com">chain@contractcarpetcorp.com</a>	
<b>Need Additional Help?</b>	Gene Augustine	Chief Operations Officer	714-888-3220	3220	<a href="mailto:gau Augustine@contractcarpetcorp.com">gau Augustine@contractcarpetcorp.com</a>	
<b>Need Additional Help?</b>	Lauren Eastbrook	Chief Financial Officer	714-888-3280	3280	<a href="mailto:leastabrook@contractcarpetcorp.com">leastabrook@contractcarpetcorp.com</a>	
<b>If I Can Ever Be of Help?</b>	Jacob (Jake) Manaster	President and Chief Executive Officer	714-888-3285	3285	<a href="mailto:jmanaster@contractcarpetcorp.com">jmanaster@contractcarpetcorp.com</a>	
<b>Need to locate Us or Mail us Something?</b>	<b>Corporate Headquarters - Physical Address</b> Contract Carpet Corp. 850 Enterprise Way Fullerton, CA 92831		<b>Mailing Address</b> <b>P.O. Box 630</b> <b>Anaheim, CA 92815-0630</b>			
<b>Our Main Numbers and Fax Numbers</b>	<b>Phone</b>		<b>Fax</b>			
	Front Desk	714-888-3200	714-888-3198			
	Order Center	714-888-3250	714-888-3196			