

Who Ya Gonna Call or E-mail?

Contract Carpet Corporation
At Your Service Since 1967

Frequently Asked Questions	CCC Contact Person	Department or Title	Main Number	Extension	E-Mail
Need To Place An Order?	Order Center	Order Center	800-827-4591		orders@contractcarpetcorp.com or get your very own account access at www.contractcarpetcorp.com
Have A General Question or Issue with an Order you placed? (Including Scheduling or Job Status)	Sonia Mendoza	Order Center	800-827-4591	3283	smendoza@contractcarpetcorp.com
Have a Question About an Order?	Carlos Mendoza	Order Center	800-827-4591	3286	cmendoza@contractcarpetcorp.com
Need Common Area Flooring? (Including Common Area Measure Requests and Estimates)	Bob Akers Michelle Martinez	Common Area Flooring Specialist	714-888-3281 714-888-3296	3281 & 3296	bakers@contractcarpetcorp.com mmartinez@contractcarpetcorp.com
Need Estimates, Pricing, New Measures or Floor Plans, New Account Set-Up?	Lynne Sweeton America Gomez	Sales Support	714-888-3295 714-888-3267	3295 3267	lsweeton@contractcarpetcorp.com agomez@contractcarpetcorp.com
Need a Measure or Flooring Samples?	Sonia Mendoza	Measures Scheduling	714-888-3200	3283	smendoza@contractcarpetcorp.com
Want to know about different products and sales?	Mark Lacey	Los Angeles/Ventura - Sales	949-247-4876	Mobile	mlacey@contractcarpetcorp.com
	Adrienne Newland	Greater Inland Empire/Orange County - Sales	909-255-2062	Mobile	anewland@contractcarpetcorp.com
	Mark Lacey	San Diego - Sales	949-247-4876	Mobile	mlacey@contractcarpetcorp.com
	Ralph Valdez	Northern California - Operations - Sales	925-344-2173	Mobile	rvaldez@contractcarpetcorp.com
Have an Installation Issue?	Jim Auman	Orange Operations / Quality Assurance	714-936-4012	Mobile	jauman@contractcarpetcorp.com
	Marcelo Jaimes	Los Angeles Operations / Quality Assurance	818-581-9181	Mobile	mjaimes@contractcarpetcorp.com
	Effren Poggio Ramirez	Measures	818-277-5899	Mobile	eramirez@contractcarpetcorp.com
	Rob Tudino	San Diego Operations / Quality Assurance	858-688-8638	Mobile	rtudino@contractcarpetcorp.com
	Bill Pallotto	Riverside Operations / Quality Assurance	951-377-5725	Mobile	bpallatto@contractcarpetcorp.com
	David Rodrigues / Felipe Priego	No. California Operations / Quality Assurance	510-677-0030 925-421-7670	Mobile	drodrigues@contractcarpetcorp.com fpriego@contractcarpetcorp.com
	Ralph Valdez / Felipe Priego	No. California Operations / Quality Assurance	925-344-2173 925-421-7670	Mobile	rvaldez@contractcarpetcorp.com fpriego@contractcarpetcorp.com
Have an OPS Technical Question?	Phat Thai Lauren Eastabrook	OPS Support / Billing	800-220-2670	3291 & 3280	pthai@contractcarpetcorp.com leastabrook@contractcarpetcorp.com
New Construction Questions?	Heather Petoscia	New Construction	714-888-3292	3292	hpetoscia@contractcarpetcorp.com
Have a Question About An Invoice or need a copy of an Invoice ?	Cheryl Hain	Accounting	714-888-3288	3288	chain@contractcarpetcorp.com
Need Additional Help?	Lauren Eastabrook	Chief Operations Officer & CFO	714-888-3280	3280	leastabrook@contractcarpetcorp.com
If I Can Ever Be of Help?	Jacob (Jake) Manaster	President and Chief Executive Officer	714-888-3200	3285	jmanaster@contractcarpetcorp.com
Need to locate Us or Mail us Something?	Corporate Headquarters - Physical Address Contract Carpet Corp. 850 Enterprise Way Fullerton, CA 92831		Mailing Address P.O. Box 630 Anaheim, CA 92815-0630		

Our Main Numbers and Fax Numbers

	Phone	Fax
Main Toll Free 800#	800-220-2670	888-826-2682
Front Desk - Reception	714-888-3200	714-888-3195
Order Center	714-888-3250	714-888-3196
Order Center Toll Free Number	800-827-4591	888-829-2696

