

Who Ya Gonna Call or E-mail?

Contract Carpet Corporation
At Your Service Since 1967

Frequently Asked Questions	CCC Contact Person	Department or Title	Main Number	Extension	E-Mail
Need To Place An Order? Have a Question About an Order?	Order Center	Order Center	800-827-4591		orders@contractcarpetcorp.com or get your very own account access at www.contractcarpetcorp.com
	Sonia Mendoza	Order Center	800-827-4591	3283	smendoza@contractcarpetcorp.com
Have A General Question or Issue with an Order you placed? (Including Scheduling or Job Status)					
Need Common Area Flooring? (Including Common Area Measure Requests and Estimates)	Bob Akers Michelle Martinez	Common Area Flooring Specialist	714-888-3281 714-888-3296	3281 & 3296	bakers@contractcarpetcorp.com mmartinez@contractcarpetcorp.com
Need Estimates, Pricing, New Measures or Floor Plans, New Account Set-Up?	Lynne Sweeton America Gomez	Sales Support	714-888-3295 714-888-3267	3295 3267	lsweeton@contractcarpetcorp.com Agomez@contractcarpetcorp.com
	Mark Lacey	Los Angeles/Ventura - Sales	949-247-4876	Mobile	mlacey@contractcarpetcorp.com
Want to know about different products and sales?	Adrienne Newland	Greater Inland Empire/Orange County - Sales	909-255-2062	Mobile	anewland@contractcarpetcorp.com
	Mark Lacey	No. California / San Diego - Sales	949-247-4876	Mobile	mlacey@contractcarpetcorp.com
	Hannah Bailey	No. California / San Diego - Sales	714-493-9733	Mobile	hbailey@contractcarpetcorp.com
Have an Installation Issue?	Jim Auman	Orange Operations / Quality Assurance	714-936-4012	Mobile	jauman@contractcarpetcorp.com
	Effren Poggio Ramirez	Los Angeles Operations / Quality Assurance	818-277-5899	Mobile	eramirez@contractcarpetcorp.com
	Effren Poggio Ramirez	Measures	818-277-5899	Mobile	eramirez@contractcarpetcorp.com
	Rob Tudino	San Diego Operations / Quality Assurance	858-688-8638	Mobile	rtudino@contractcarpetcorp.com
	Bill Pallotto / Carlos Mendoza	Riverside Operations / Quality Assurance	951-377-5725 714-398-1940	Mobile	bpallatto@contractcarpetcorp.com cmendoza@contractcarpetcorp.com
	David Rodrigues / Felipe Priego	No. California Operations / Quality Assurance	510-677-0030 925-421-7670	Mobile	drodrigues@contractcarpetcorp.com fpriego@contractcarpetcorp.com
Have an OPS Technical Question?	Phat Thai Lauren Eastabrook	OPS Support / Billing	800-220-2670	3291 & 3280	pthai@contractcarpetcorp.com leastabrook@contractcarpetcorp.com
New Construction Questions?	Heather Petoscia	New Construction	714-888-3292	3292	hpetoscia@contractcarpetcorp.com
Have a Question About An Invoice or need a copy of an Invoice ?	Cheryl Hain	Accounting	714-888-3288	3288	chain@contractcarpetcorp.com
Need Additional Help?	Lauren Eastabrook	Chief Operations Officer & CFO	714-888-3280	3280	leastabrook@contractcarpetcorp.com
If I Can Ever Be of Help?	Jacob (Jake) Manaster	President and Chief Executive Officer	714-888-3200	3285	jmanaster@contractcarpetcorp.com
Need to locate Us or Mail us Something?	Corporate Headquarters - Physical Address Contract Carpet Corp. 850 Enterprise Way Fullerton, CA 92831		Mailing Address P.O. Box 630 Anaheim, CA 92815-0630		
Our Main Numbers and Fax Numbers		Phone	Fax		
	Main Toll Free 800#	800-220-2670	888-826-2682		
	Front Desk - Reception	714-888-3200	714-888-3195		
	Order Center	714-888-3250	714-888-3196		
	Order Center Toll Free Number	800-827-4591	888-829-2696		

