



For the best cleaning results, no matter which type vacuum cleaner you purchase, inspect it periodically to be sure it is functioning properly.

For maximum effectiveness, use a vacuum cleaner that has adjustable and rotating brushes that are able to loosen ground-in soil, and a strong enough airflow to penetrate to the backing, extracting all particles.

Removing loose soil while it remains on the surface is important so that it is not worked into the carpet pile by foot traffic. Removing embedded soil is more difficult and time consuming than removing surface soil.

Industry experts recommend vacuuming the entire carpeted area a minimum of twice per week.

Vacuum often the areas that receive the most traffic, such as hallways, stairs, exterior entry ways, and paths where there is constant wear.

How?

Embedded soil causes unnecessary wear & tear, and can cause carpet to "ugly out" much faster than it should. The most frequently used areas, such as entrances, doorways, traffic lanes, and in front of chairs will collect dirt faster than other areas and can therefore become worn-looking too quickly if not properly cared for.

Why?

General CARPET Cleaning Tips

ROUTINE MAINTENANCE

General VINYL Cleaning Tips

Do

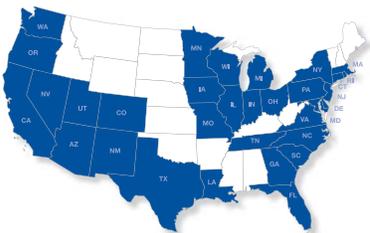
- Wipe up spills as soon as possible.
 - Wash your floor occasionally with a no-rinse floor cleaner.
 - Use a polish to return your floor's original shine if it begins to dull over time.
- Do Not**
- Do not use detergents, abrasive cleaners or "mop & shine" products. They may leave a dull film on your floor.
 - Do not use paste wax or solvent-based polishes.
 - Do not use a beater bar when vacuuming because it can visibly damage the floor surface.
 - Do not use highly abrasive scrubbing tools.

Tips on cleaning

SPIILLS

for your

CARPET & VINYL flooring



A MultiFamily Solutions®
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America's largest multi-family finishing contractor network

for CARPET

for VINYL

The numbers are keyed to the stain, and all instructions should be used in the recommended sequence. Some stains are PRO, indicating professional knowledge and equipment are necessary.

TO REMOVE THE STAIN, FOLLOW THESE INSTRUCTIONS IN ORDER, UNTIL NO TRACE OF STAIN REMAINS. DO NOT under any circumstances, use steel wool, steel brushes, abrasive cleaners or toxic solvents when maintaining or cleaning your vinyl floors.

| water soluble | A | STAIN | REMOVAL PROCEDURE | crayon | |
|---|---|---|---|---|--|
|  | <p>Water soluble stains: Absorb as much as possible with white towels. Blot the stained areas with white towels dampened with cool water until there is no more transfer of the stain onto the towel. If the stain remains, use a detergent solution of 1/4 teaspoon of detergent to 32 oz. of water. Spray lightly onto the spot and blot repeatedly with white towels, working from the outer edge in toward the center of the spot to avoid spreading.</p> <p>Rinse thoroughly by spraying with clean water and, then, blot or extract. Do not use too much detergent because the residue will contribute to rapid re-soiling.</p> <p>A-1</p> <p>As in A, but before using detergent, apply a solution to a white towel (one part white vinegar to one part water) and blot or spray onto the spot.</p> <p>A-2</p> <p>As in A, but before using detergent, apply a household ammonia solution (one tablespoon of ammonia to one cup of water) to a white towel and blot or spray onto the spot. DO NOT USE ON WOOL OR WOOL BLEND CARPET. Rinse as in A.</p> | Alcoholic Beverage | A |  | |
| | | Asphalt | B, PRO | | <p>Rub the stain with mineral spirits* or turpentine* on a clean white cloth.</p> |
| | | Beer | A | | <p>Scrub the area with an approved floor cleaner and a nonabrasive scrubbing pad, following instructions on the label.</p> |
| | | Betadine | PRO | | |
| | | Berries | A | | |
| | | Blood (wet) | A | | |
| | | Blood (dry) | A-2 | | <p>Rub the stain with rubbing alcohol (isopropyl alcohol)* on a clean white cloth. If stain is still visible, rub the stain with mineral spirits* or turpentine* on a clean white cloth.</p> |
| | | Butter | B | | <p>Scrub the area with an approved floor cleaner and a nonabrasive scrubbing pad, following instructions on the label.</p> |
| | | Chewing Gum | C | | |
| | | Chocolate | A-2 | | |
| Coffee | A-1 (D if nec.) | | | | |
| Cola Drinks | A | | | | |
| Cosmetics | A (D if nec.) | <p>Scrub the area with an approved floor cleaner and a nonabrasive scrubbing pad, following instructions on the label.</p> | | | |
| Crayon | B | <p>If stain is still visible, rub the stain with rubbing alcohol (isopropyl alcohol)* on a clean white cloth.</p> |  | | |
| De-Icer (Calcium Chloride) | Vacuum, A | | | | |
| Excrement | A | | | | |
| Food Dyes | A | <p>Rub the stain with rubbing alcohol (isopropyl alcohol)* on a clean white cloth.</p> | | | |
| Furniture Polish | A,B, PRO | <p>If stain is still visible, rub the stain with mineral spirits* or turpentine* on a clean white cloth.</p> | | | |
| Glue (white) | A | <p>If stain still shows, very carefully wipe with fingernail polish remover containing acetone (follow use instructions on label) on a clean white cloth.</p> | | | |
| Gravy | A | <p>Scrub the area with an approved floor cleaner and a nonabrasive scrubbing pad, following instructions on the label.</p> | | | |
| Grease (auto) | B, PRO | | | | |
| Grease (food) | B | | | | |
| Ice Cream | A | <p>Rub the stain with rubbing alcohol (isopropyl alcohol)* on a clean white cloth.</p> | | | |
| Ink (ballpoint) | B, PRO | <p>If stain is still visible, rub the stain with mineral spirits* or turpentine* on a clean white cloth.</p> | | | |
| Ink (permanent) | B, (D if nec.) | <p>Scrub the area with an approved floor cleaner and a nonabrasive scrubbing pad, following instructions on the label.</p> | | | |
| Ink (washable) | A, PRO | | | | |
| Jelly | A | | | | |
| Lipstick | B | <p>Rub the stain with rubbing alcohol (isopropyl alcohol)* on a clean white cloth.</p> |  | | |
| Milk | A | <p>If stain still shows, very carefully wipe with fingernail polish remover containing acetone (follow use instructions on label) on a clean white cloth.</p> | | | |
| Mud | A | <p>If stain is still visible, rub the stain with mineral spirits* or turpentine* on a clean white cloth.</p> | | | |
| Mustard | A (D if nec.) | <p>Scrub the area with an approved floor cleaner and a nonabrasive scrubbing pad, following instructions on the label.</p> | | | |
| Nail Polish | Polish Remover | | | | |
| Paint (latex, wet) | A | <p>Scrub the area with an approved floor cleaner and a nonabrasive scrubbing pad, following instructions on the label.</p> | | | |
| Paint (latex, dry) | B | <p>If stain still shows, rub the area with a nonabrasive cleaner.</p> | | | |
| Paint (oil) | B, Pro | | | | |
| Rust | PRO | <p>If stain still shows, very carefully wipe with fingernail polish remover containing acetone (follow use instructions on label) on a clean white cloth.</p> | | | |
| Shoe Polish | B | | | | |
| Tea | A (D if nec.) | | | | |
| Urine | A-1, PRO | | | | |
| Vomit | A-1 | <p>Very carefully wipe stain with fingernail polish remover containing acetone (follow use instructions on label) on a clean white cloth.</p> |  | | |
| Wax | C | | | | |
| Wine | A-1 | | | | |

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**May be combustible / flammable; please follow instructions on label.*

