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Visual Reference Guide for **Warranted** Felt Residential Sheet Claims



Topical Discoloration: Topical discoloration is a warranted claim, on Urethane and CleanSweep coated products ONLY, for the life of the warranty. It is NOT warranted for products with a vinyl wearlayer. Please see warranty for further details.



Indent: Indentation is covered on all products for the life of the warranty. Please see warranty for further details.



Biological Bottom-up staining: Biological bottom-up staining is a warranted claim and Armstrong will cover a 1-time replacement of the material. However, we do recommend proper sealing around tubs, toilets, and sinks to prevent water from gathering under the floor and causing an excessive moisture situation. Discoloration within 8" of the tub/toilet/sink caused by an excessive moisture situation such as this is not covered by our warranty. Please see warranty for further details.



Rip, Tear, Gouge: Ripping, tearing, and gouging, under normal household use, are warranted for all products for the life of the warranty. Please see warranty for further details.

Visual Reference Guide for **Un-Warranted** Felt Residential Sheet Claims



8"

Topical Damage: Cigarette Burns (left) are not covered for any product under the Armstrong warranty. Cuts from utility knives and other trade damage (right) are not considered rip/tear/gouge and are not covered for any product under the Armstrong warranty.

Bottom-Up Staining: Biological bottom-up staining due to excessive moisture is not covered by this warranty, i.e. flooding events or improper sealing around tubs, toilets, and sinks where water can gather under the floor and cause discoloration within 8" of the tub/toilet/sink.

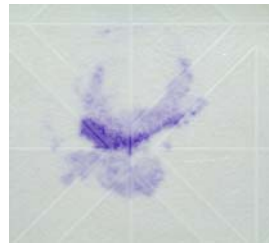


Front



Back

Marker on Floor



Front



Back

Plumber's Primer



Front



Back

Adhesive Staining



Front



Back

Oil Staining

Contact Bottom-Up Staining:

No bottom up staining is covered by the Armstrong warranty. In general, no yellow-colored stains are warranted. Examples: Staining from Plumber's primer, oil, marker, paint on the subfloor, and staining from non-Armstrong adhesives.

The information contained in this document is intended to show visual examples of warranted and un-warranted claims in an effort to assist in valid claim identification. This document is not all inclusive and does not represent the full extent of the Armstrong warranty.